

Return material report (RMR)

Customer <input style="width: 95%;" type="text"/> Address <input style="width: 95%; height: 40px;" type="text"/> Name <input style="width: 95%;" type="text"/> Phone <input style="width: 95%;" type="text"/> Mail <input style="width: 95%;" type="text"/>	Project <input style="width: 95%;" type="text"/> Place of install. <input style="width: 95%;" type="text"/> Cabinet type <input style="width: 95%;" type="text"/> Cabinet desig. <input style="width: 95%;" type="text"/> Serial <input style="width: 95%;" type="text"/> IDT case <input style="width: 95%;" type="text"/>
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Qty	Description	Item desig.	Article no.	Serial	Date of failure
<input type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>

Error pattern

- Continuous
 Sporadic
 Mechanical failure
 Failure due to environmental effects
 Others

Lifecycle

- Damaged during transportation
 Was not in operation
 Defect during commissioning
 Failed after month(s) in operation
 Others

Investigation Questions?

Are there any other damaged devices on the installation?

- NO
 YES

Has the failed module been replaced more than one time on the same installation?

- NO
 YES

Fill in any other technical information, concerning your observations for the case.

Request

- To be repaired
 To be inspected
 To be replaced (Spare part new)
 Quotation for repair spare part
 Failure analysis report 8D report (These reports are fee-based)
 Others

Please note for return

- Send IDT logfiles related to the issue to **support@indrivetec.com** if available
- Make sure the parts are appropriately packed for return
- Enclose this return form duly filled

Return

INDRIVETEC AG
 Hagenholzstrasse 71
 8050 Zurich
 Switzerland

Date <input style="width: 95%;" type="text"/>	Place <input style="width: 95%;" type="text"/>
Name <input style="width: 95%;" type="text"/>	Signature <input style="width: 95%;" type="text"/>

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Relevant pictures related to the issue
